What is your purpose for being here in this class? What are your objectives?

To learn more about Kanban for implementation at work (web application dev)

Study towards certification

???

Purpose for class

5 - Everything & more!

4 - Got everything I needed

3 - Most of what I wanted was there

2 - Some things, but some items were missing

1 - Not fulfilled at all

5 | 4 | 3 | 2 | 1

learn to adapt Kanban in professional service area

Understand process of successfully navigating a full system

How to roll out this concept to my teams

and to the org.

More tools in my tool kit

is ! all frameworks, so good foundation

Better understanding of systems thinking & its application

Be able to explain the benefits of this approach

Concepts & techniques to apply to my current org to support good design

5 minutes

How were your objectives for this class achieved?

- Move your stickies along the scale provided by your trainer.
- Per sticky: To which degree has this objective been fulfilled?
- Important: Please put additional stickies on the original ones with the key reason for this rating.

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5 minutes

Final Learning Log

- Have a look at all the artefacts in the virtual whiteboard and your personal notes.
- What has most surprised you?
- What is still puzzling you?
- What do you take away from all of this, what will you do (differently) next Monday?

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One interesting learning point

3 minutes

Final exercise: Sharing highlights

- Review your learning log, and pick a few highlights that you are willing to share with the group:
  - What has most surprised you?
  - What is still puzzling you?
  - What do you take away from all of this, what will you do (differently) next Monday?
- Post these on stickies to the virtual whiteboard.

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97

Working on a live example (thank you Nina)

Puzzled: Variable task size doesn't break predictability

Need to delve further into how our delivery framework can support Scrum & Kanban better together

Create an ITS Portfolio system design

cfd

Work through STATIK for a team

Look at other charts e.g. Run Chart

Visualize tasks and flow and different ways of doing this

Cycle/Lead time

Set up reports for age of tasks and other metrics

Kanban Maturity Model

A map for resilience, reinvention and customer satisfaction

Release 1.2

BENEFITS	RISK	ACTIONS	SCOPE	Organizational Maturity	VALUES	FOCUS	TRUST	LEADERSHIP
Relief from Overburdening: • Get things done	FRAGILE	CHAOTIC / REACTIONARY	Task	0 Oblivious	• Achievement	Who I am	LOW	SELF
• Improved transparency • Less overburdened people		TACTICAL / UNALIGNED	Deliverable	1 Team-Focused	• Collaboration • Taking Initiative • Transparency	Who we are		TRIBAL
Customer Awareness • Basic understanding of workflow • Improved collaboration • Greater empathy • Improved quality of work • Basic understanding of demand and capability • Managerial coordination			Product / Service	2 Customer-Driven	• Acts of Leadership • Customer Awareness • Evolutionary Change • Flow • Narrative • Respect • Understanding (internal)			
Meeting customer expectations • Shorter Lead time • Fast and balanced workflow • Predictability • Meet SLAs • Actionable metrics	RESILIENT	OPERATIONAL / EXPLAINABLE	Product Lines Shared Services	3 Fit-for-Purpose	• Agreement • Balance • Customer Service • Fitness for Purpose • Leadership at All Levels • Short-term Results • Understanding (external) • Unity & Alignment	Why we exist		ALTRUISTIC
Risk Management • Risk Hedging • Quantitative analysis • Dynamic scheduling • Economically robust	ROBUST		Product Lines Services Portfolio	4 Risk-Hedged	• Business Focus • Competition • Customer Intimacy • Data-driven decision making • Deeper Balance • Fairness • Leadership Development • Regulatory Compliance	What we do	HIGH	PURPOSE-DRIVEN
Organizational Agility • Re-configurable shared services • Workforce flexibility • Perfectionism	ANTIFRAGILE	STRATEGIC / CONGRUENT / ANTICIPATORY	Business Lines Portfolio	5 Market Leader	• Equality of Opportunity • Experimentation • Perfectionism • Social Mobility	How we do it		HUMBLE
Long-term Survival • Congruent decision making • Robust to external changes • Capability for reinvention • Long-term security				6 Built for Survival	• Congruence • Long-term Survival • Tolerance & Diversity	Reinvention		OUTI-DRIVEN

KANBAN METHOD

General Practices

1. Visualize (with kanban board)
2. Limit work-in-progress (with kanban)
3. Manage flow
4. Make policies explicit
5. Implement feedback loops
6. Improve collaboratively, evolve experimentally (using models & the scientific method)

Service Delivery Principles

Your organization is a network of interdependent services with policies that determine its behaviour.

Therefore:

1. Understand and focus on the customer's needs and expectations
2. Manage the work; let workers self-organize around it
3. Regularly review the network and its policies to improve outcomes.

Change Management Principles

1. Start with what you do now
   - Understanding current processes, as actually practiced
   - Respecting existing roles, responsibilities & job titles
2. Gain agreement to pursue improvement through evolutionary change
3. Encourage acts of leadership at all levels

More information: www.kanbanmaturitymodel.com

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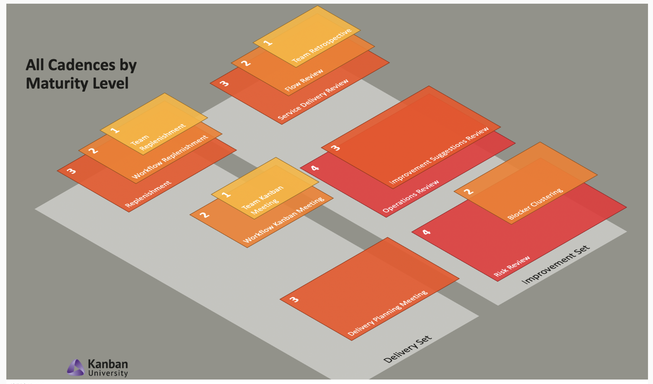
KMM Cadences



Tool Links

https://www.digite.com/swiftkanban/swiftkanban-free-trial?promoCode=s-ndl-001

Open link

https://businessmap.io/sign-up?referral_code=889205?

Open link

https://getnave.com/kanban-dashboards?referral=NAVE-033

Open link

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Businessmap

You can't see this image because it comes from a private source.

Don't make any drastic changes moving along the path of continuous flow. Analyze your current tools and slowly improve by applying small improvements. Use Nave to evaluate your progress and assess your improvement efforts with Nave's Kanban analytics suite.

Getnave